

# NCQA's 2010 Health Insurance Commercial Ranking

NCQA released "NCQA's Health Insurance Plan Rankings 2010-11-Private" on its website on Friday, September 17, 2010. These are the commercial rankings that will be published by US News and World Report and Consumer Reports in November.

The report ranks 227 nationwide commercial Health Plans with additional scoring from 1-5 for Consumer Satisfaction, Prevention and Treatment. There are a total of 14 commercial HMO/POS New York State plans ranked. Commercial PPO plan data is not included in the ranking this year. Rankings reflect health plan results regarding HEDIS and CAHPS data as well as NCQA accreditation standard score.

Univera Healthcare continues to have an NCQA accreditation of "Excellent," and placed number 8 of 14 ranked health plans in New York State, and number 81 of 227 health plans ranked nationally.

The point differential was very small between each health plan (sometimes separated by 100<sup>th</sup> of a percentage point).

## Local Competitor Ranking (Including top ranked Health Plan)

Product Line	Plan	2010	Score
Commercial Managed Care	Harvard Pilgrim Health Care (Maine, Mass)	1	90.5
	<b>Univera Health Care</b>	81	<b>84.1</b>
	Health Now	54	<b>85.1</b>
	<b>Independent Health</b>	16	<b>87.0</b>

Some plans appear to have the same score but are ranked differently. NCQA scores are rounded to four decimal places for the purposes of differentiating among the plans for ranking, however for display; scores are only rounded to one decimal place.



Plan Name ?	Plan Type ?	Accredited Product ?	Accreditation Type ?	Access and Service ?	Qualified Providers ?	Staying Healthy ?	Getting Better ?	Living with Illness ?	Overall Accreditation Status ?
<a href="#">HealthNow New York, Inc.</a>	Commercial	HMO/POS/PPO Combined	Health Plan Accreditation	★★★★★	★★★★★	★★★★☆	★★★★☆	★★★★★	Excellent
<a href="#">Independent Health Association, Inc.</a>	Commercial	HMO/POS Combined	Health Plan Accreditation	★★★★★	★★★★★	★★★★★	★★★★☆	★★★★★	Excellent
<a href="#">Univera Healthcare</a>	Commercial	HMO/POS Combined	Health Plan Accreditation	★★★★★	★★★★★	★★★★☆	★★★★☆	★★★★★	Excellent